

Alarm Permit Changes... What You Need to Know

Why a change in management service?

Help Reduce False Alarms.

Partnership with **PMAM Corp.**, a national company with expertise in alarm registration and false alarm management, to better serve and administer the Alarm Program.

Updated Alarm Ordinance 19-1002 from last revision in 2001.

Why get an alarm permit?

Help police. False alarms take police and firefighters away from real emergencies.

Avoid fees for excessive or false alarms by giving police the ability to proactively track problems.

Required per Alarm Ordinance 19-1002.

More Information

Visit. www.famspermit.com/oregoncity

Call. 1-888-390-4125

Learn. View updated permit registration fees and Ordinance 19-1002, and other FAQs.



How will PMAM help the City?

Register all alarm user permits in Oregon City.

Customer Service – Online. A 24/7 self-service, secure, online citizen customer service portal. Apply for and renew permits, make payments, check false alarm history, view unpaid bills, and update contact information.

Customer Service – Phone. Toll-free at 1-888-390-4125.

Educate alarm users about false alarms and how to prevent them.

Track and Reduce false alarms.

Manage alarm service fees, collections, suspensions, reinstatements, and appeals.

Free Up Police to respond to 911 calls.

Your old OCPD alarm permit is no longer valid, you must apply for a NEW permit with PMAM.

How to apply for your NEW alarm permit:

- **USPS Mail.** Complete the enclosed application.

Mail it with a check or money order to:

City of Oregon City False Alarm Reduction Program

PO Box 2905

Portland, OR 97208-2905

- **Online.** www.famspermit.com/oregoncity

